



Included in All Plans

Two Planned Maintenance

Heating & Cooling

Our inspections and checks include the following:

| | | |
|------------------------|---------------------|------------------------|
| Proper voltage | Fan limit switch | Motors |
| Proper refrigerant | Condensate drain | Burners |
| Indoor coil | Contacts and relays | Electric strip heaters |
| Heat exchanger | Blower assembly | Vibration Noise |
| Electrical connections | Visible leaks | Standard thermostat |
| Clean condensor | Fillers | Condensate pump |
| Pulleys and Belts | Safety of system | |

For All Plans:

The compressor, heat exchanger, coils or electric heat elements will be replaced at no charge only when covered by manufacturer's labor warranty. If out of warranty there will be a charge. Humidifiers, electronic air cleaners, programmable thermostats, hear comfort controls, all types of dampers and other accessories are not included in the policy except when specifically stated.

TERMS AND CONDITIONS

It is mutually agreed that this policy covers only electrically operated units inside the equipment and does not cover electrical or plumbing work beyond the units or work required due to the negligence or misuse of the equipment or because of fire, flood, acts of God, sabotage of gas or water supply or damage caused by freezing or circumstances beyond our control.

Chino Heating and Cooling reserves the right to reject any policy if an inspection by our service technician finds the equipment is in such condition that service will be unsatisfactorily to both parties. The equipment must be brought up to industry standards at the customer's expense before acceptance of the policy at the time of the first maintenance check.

Chino Heating and Cooling shall not be responsible for system design or performance in maintaining design conditions except through failure through equipment covered herein.

All service will be performed during working hours Monday-Friday 8:00 AM - 5:00 PM, All maintenance checks will be scheduled during normal working hours, with two scheduled inspections per year.

Emergency service available 7 days a week. Certain locations require additional trip charge.

It shall be the discretion of Chino Heating and Cooling to repair or replace defective material and parts. In the event any or all of the equipment is not, in our opinion, economically repairable, Chino Heating and Cooling will quote the replacement cost. Until replacement has taken place no further service will be performed.

Any changes, adjustments or repairs made by others, unless authorized or approved by Chino Heating and Cooling in writing, shall terminate obligation hereunder.

Chino Heating and Cooling will not be required to furnish, without extra cost, any items of material, labor, or equipment which are recommended or required by local code regulations, insurance companies, Government, State, Municipal, or other authorities.

Unnecessary nuisance calls beyond the scope of this contract will be charged and paid for by the purchaser at the prevailing service rates. Example: Fuses, Dirty Filters, Disconnects, Manual Reset Switches, etc.

Chino Heating and Cooling will endeavor to render prompt and efficient service hereunder, but it is expressly agreed that Chino Heating and Cooling shall in no event be liable for damage or loss caused by delay or any loss arising out of performance of this agreement.

All inspections vary depending of manufactured specifications.

Chino Heating & Cooling, Inc. Phone 928 636-2955
 550 N. Hwy. 89 Fax 928 636-1857
 Chino Valley, AZ 86323 Email service@chinoheating.com

SILVER PLAN

10% Off Diagnostic Call

10% Off Overtime Diagnostic Call

Receive \$25.00 credit each consecutive year on account up to \$250.00 toward the purchase of a new system (ask for details)

CHC Labor Warranty for Sixty Days to repair unit or replace parts

15% Discount on all parts-based on our current Published price list.

GOLD PLAN

25% Off Diagnostic Call

25% Off Overtime Diagnostic Call

Receive \$55.00 credit each consecutive year on account up to \$500.00 toward the purchase of a new system (ask for details)

CHC Labor Warranty for Six months to repair unit or replace parts.

25% Discount on all parts-based on our current Published price list.

PLATINUM PLAN

50% Off Diagnostic Call

50% Off Overtime Diagnostic Call

Receive \$75.00 credit each consecutive year on account up to \$750.00 toward the purchase of a new system (ask for details)

CHC Labor Warranty for One Year to repair unit or replace parts

50% Discount on all parts-based on our current Published price list.

The following accessories can be covered for an additional cost

| | |
|-----------------------|----------|
| Humidifiers | ERV |
| Electric Air Cleaners | Other... |

Accessories add to contract, \$48 each